

Appendix 4: Resources available for residents with special needs (CALD, ATSI, LGBTI)

The Aged Care Diversity Framework: www.agedcare.health.gov.au/support-services/people-from-diverse-backgrounds/aged-care-diversity-framework was launched on 6 December 2017. The Framework is an overarching set of principles designed to ensure an accessible aged care system where people, regardless of their individual social, cultural, linguistic, religious, spiritual, psychological, medical and care needs are able to access respectful and inclusive aged care services.

The Framework will be supported by specific action plans for Aboriginal and Torres Strait Islander elders, CALD elders, LGBTI elders, and older people who are homeless or at risk of homelessness.

Links to Aged Care resources:

Culturally and Linguistically Diverse (CALD):

- **National CALD Ageing and Aged Care Strategy:**

www.agedcare.health.gov.au/older-people-their-families-and-carers/people-from-diverse-backgrounds/national-ageing-and-aged-care-strategy-for-people-from-culturally-and-linguistically-diverse-cald-backgrounds

The Australian Government is committed to ensuring equitable access to high quality, culturally appropriate aged care for people from CALD backgrounds with a range of initiatives identified in this publication

- **FECCA 'Review of Australian Research on Older People from CALD backgrounds':**

www.fecca.org.au/resources/database-of-research-on-ageing/
www.fecca.org.au/wp-content/uploads/2016/02/AgedCareReport_FECCA.pdf

Research into older people from CALD backgrounds highlights that many older CALD Australians have higher levels of disadvantage and other risk factors than older Anglo-Australians, and that these factors may affect their ageing experience in Australia.

- **Cultural and linguistic diversity measures in aged care:**

www.aihw.gov.au/reports/aged-care/cultural-and-linguistic-diversity-measures-in-aged/contents/table-of-contents

This paper presents findings from an evaluation of CALD measures identified in 43 data sets and assessment instruments, and recommendations for implementing the 'top-10' measures in aged care data sets.

- **Australian Pain Society: Culturally and Linguistically Diverse (CALD) Resources:**

www.apsoc.org.au/CALD-Resources

The Australian Pain Society has collected various CALD resources suitable to assist with pain management in the community

Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI):

- **National LGBTI Ageing and Aged Care Strategy:**

www.agedcare.health.gov.au/older-people-their-families-and-carers/people-from-diverse-backgrounds/national-lesbian-gay-bisexual-transgender-and-intersex-lgbti-ageing-and-aged-care-strategy

The Australian Government is committed to ensuring equitable access to high-quality, culturally appropriate aged care for all LGBTI people. A range of initiatives have been put in place to better meet the aged care needs of LGBTI people.

- **National LGBTI Health Alliance Silver Rainbow:**

lgbtihealth.org.au/ageing/

Silver Rainbow provides national coordination and support activities promoting the well-being of LGBTI elders and the ongoing delivery of the LGBTI awareness training to the aged care sector.

- **LGBTI Ageing and Aged Care Resources:**

www.agedcare.health.gov.au/support-services/my-aged-care/lgbti-ageing-and-aged-care-resources

For the implementation of the LGBTI Strategy, the Australian Government in partnership with various LGBTI advocacy and support agencies have developed a range of LGBTI specific ageing and aged care resources aimed at the LGBTI community, their loved ones, carer's and aged care service providers.

- **Dementia Training Australia 'Caring for LGBTI people with dementia' eLearning course:**

www.dementiatrainingaustralia.com.au/short-e-learning-course-on-caring-for-lgbti-people-with-dementia/

This course assists health and aged care workers and organisations provide culturally competent and inclusive care and services for LGBTI people with dementia.

Aboriginal and Torres Strait Islander (ATSI)

- **Quality Framework for National Aboriginal and Torres Strait Islander Flexible Aged Care Program:**

www.agedcare.health.gov.au/programs-services/flexible-care/national-aboriginal-and-torres-strait-islander-flexible-aged-care-program

The Quality Framework for the National Aboriginal and Torres Strait Islander Flexible Aged Care Program (the Program) was developed to provide a set of quality standards for services funded under the Program and a process for monitoring achievements against these standards.

- **Dementia Training Australia 'Cultural Assessment for Aboriginal and Torres Strait Islander people':**

www.dementiatrainingaustralia.com.au/resources/cultural-assessment-atsi-resource/

Reflections from this document can be used to help maintain important cultural connections, plan care and inform environmental considerations for the Aboriginal and/or Torres Strait Islander person in aged care.

- **Australian Pain Society: Aboriginal and Torres Strait Islander (ATSI) Resources**

www.apsoc.org.au/Indigenous-Resources

The Australian Pain Society has collected various ATSI resources suitable to assist with pain management in the community

Other Pain Assessment Resources for ATSCI, CALD LGBTI residents:

- "Pain" developed by South Eastern Melbourne Medicare Local was written to assist health care providers when assessing pain in residents who have low literacy levels, who are non -English speaking, are aged and have disabilities.

www.apsoc.org.au/PDF/CALD_Resources/Final_SEMML_Pain_Communication_Tool_Booklet.pdf